

**APRIL 2021-
MARCH
2022**

St. Clair County Transit District/



METRO LINK PROJECT DATA SUMMARY

From April 2021-March 2022, the team had 1136 engagement attempts in St. Clair County. One hundred seventy seven riders were connected to services. Since July 2021, tracking collected data for riders who declined services but accepted a business card. From July 2021-March 2022, 331 riders that declined immediate services, did take a business card and referral information. The team had 482 interactions/ engagements that were with riders that had contact with the team previously.

POPULATION OF FOCUS:

Observation/Engagement Notes:

- Present as homeless—988 riders
- Possess symptoms of intoxication/under the influence of substances—647 riders
- Experiencing symptoms of mental illness – 707 riders
- Panhandling 60 riders
- Loitering—82 riders
- Riding the train for excessive periods of time- 175 riders
- Requested STL Services—79 riders

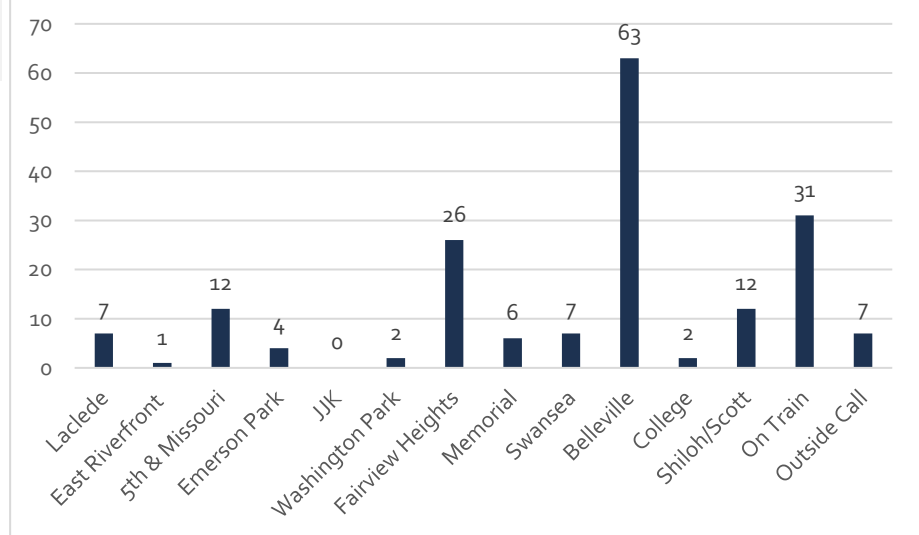
HIGHLIGHTS:

- CHS staff transported 38 riders in the van and provided 67 additional riders with bus/train passes. Two riders were transported by uber. Staff connected 12 riders with EMS services.
- Staff provided 68 backpacks and tote bags with resources.
- In addition to Narcan provided as a direct service, staff as distributed 71 boxes of Narcan to riders during quarterly outreach events.

ENGAGED RIDER DATA:

- 177 riders successfully connected to services

Direct service/referral by location/station:



Services that above mentioned riders were directly connected to:

